PAM

System Administrator

PAM is the first complete smart wayfinding system that truly enables your environment and your customers to completely understand one another. Founded in 2012, PAM has built a diverse team of physical, digital and operational experts, working together to provide one seamless answer to navigating a better future.

PAM provides the smarts that smarter cities are craving. One powerful personalised platform that puts data, people and places completely in-sync. Simplifying the complex, removing barriers and creating connections... PAM makes environments more pleasurable, productive and profitable.
We're experienced in doing what hasn't been done before.

The Opportunity

Do you love working with a highly-skilled, fast-paced team in a start-up environment? You will also need to be highly process driven and be involved in high level discussions & requirement gathering.

We are looking for a System Administrator to play a key support role for a talented product development team.

The Role

We are currently seeking a junior (Linux) systems administrator & support representative to complement our team. In this position, you will be responsible for development & implementation of robust, scalable systems under the direction of senior developers and devops.

The team you will be working in is responsible for the ongoing development and support of PAM's products.

PAM provides a friendly, supportive work environment where you will have the opportunity to develop your skills working alongside seasoned engineers and developers.

About You

You are a Linux/FOSS enthusiast with a keen interest in solving the various problems that come our way coupled with a desire to develop yourself in other technologies.

Job Details

You will be building and refining systems that make use of Linux and Android; administering our AWS infrastructure, supporting our platforms, meeting clients for

PAM

site installs and demos, and of course you'll need to write nice documentation. A very small part of the role will also involve some basic desktop support.

Key Selection Criteria

Essential
- Able to build and administer a Linux server remotely via the shell
- Able to diagnose networking issues (OSI model, TCP handshake)
- Able to collaborate with team members to foster a team environment where sharing in encouraged and practised
- Familiarity with AWS
- Eager to learn
- Well spoken and written English, and the ability to comfortably interact with clients face-to-face

Desired

- Experience building AWS infrastructure as code - eg CloudFormation, Terraform
- Automation technologies - Ansible
- Git branching and merging
- Familiarity with the Atlassian stack (Jira, Bamboo, Confluence)
- Application performance monitoring (New Relic / Cloudwatch)